



Discover what experienced travelers know: SFO is the best!

Great Food

San Francisco and the Bay Area are world-famous for great food. Nearly all dining options at SFO are branches of local restaurants, bars and cafés, so you will enjoy a real taste of San Francisco. Whether you want a quick snack or a leisurely meal, delicious choices are waiting for you at SFO.

Fun Shopping

Everyone likes to shop at airports. At SFO, you will find a fun collection of bookstores, gift shops, travel outfitters, designer brands and luxury boutiques. Many retailers are local stores where you can buy authentic San Francisco souvenirs and merchandise.

Amenities to Enjoy

At SFO, we believe comfort and convenience are an important part of the travel experience. Our AirTrain makes it easy to get around the airport quickly. Showers, spas, a yoga room and a medical clinic are available so you can look and feel your best. And, the SFO Museum and reflection room provide a chance for peaceful relaxation.

A Staff that Cares

The people who work at SFO want you to have a great experience while traveling. You can depend on our employees to help you if you have any special needs or concerns.

For more information visit www.flysfo.com

Getting Around SFO

Transferring from an International Flight to a Domestic Flight

All arriving international passengers must clear United States Customs and Border Protection at the International Terminal Arrivals Hall. Passengers connecting to onward flights should exit the Arrivals Hall through the doors marked "Connecting Flights." A Connecting Baggage Desk, located directly outside the exit, is available to recheck baggage tagged to its final destination. Passengers not checked through to their final destination should visit their airline's ticket counter.

Getting to Other Terminals and Parking Garages

AirTrain, SFO's fully automated people mover system, operates 24 hours every day and provides convenient and frequent service throughout SFO. AirTrain stations are located in all terminals, terminal parking garages, the Rental Car Center and SFO's BART station. AirTrain does not serve SFO's long-term parking. Use the SFO parking shuttle buses located on the Departures Level roadway to access long-term parking.

Domestic Terminals 1, 2 and 3 each have an AirTrain station located on Level 5 of the Central Parking Garage. Terminals 1, 2 and 3's stations connect to the terminals via a passenger skybridge. Take the elevators/escalators to Mezzanine-Level 3 and follow the AirTrain signs.

The International Terminal has two AirTrain stations. A station is located one level above ticketing at each end of the Main Hall.

Getting to the Rental Car Center

To access the Rental Car Center from the Airport terminals, take the AirTrain Blue Line. Alamo, Avis, Budget, Dollar, Enterprise, Fox, Hertz, National and Thrifty car rental counters are located at the SFO Rental Car Center.

Airline / Terminal Guide

Airline	Terminal / Boarding Area	Phone
Aero Mexico	International / A	(800) 237-6639
Air Berlin	International / A	(866) 266-5588
Air Canada	International / A & G	(888) 247-2262
Air China	International / G	(800) 882-8122
Air France	International / A	(800) 237-2747
Air New Zealand	International / G	(800) 262-1234
AirTran Airways	Terminal 1 / B	(800) 247-8726
Alaska	Terminal 1 / B	(800) 252-7522
Alaska (Mexico Arrivals only)	International / A	(800) 252-7522
American	Terminal 2 / D	(800) 433-7300
ANA	International / G	(800) 235-9262
Asiana	International / A	(888) 437-7718
British Airways	International / A	(800) 247-9297
Cathay Pacific	International / A	(800) 233-2742
China Airlines	International / A	(800) 227-5118
Delta (Domestic)	Terminal 1 / C	(800) 221-1212
Delta (International)	International / A	(800) 221-1212
Emirates	International / A	(800) 777-3999
EVA Airways	International / G	(800) 695-1188
Frontier	Terminal 1 / C	(800) 432-1359
Hawaiian	International / A	(800) 367-5320
Japan Airlines	International / A	(800) 525-3663
JetBlue	International / A	(800) 538-2583
KLM	International / A	(800) 225-2525
Korean Air	International / A	(800) 438-5000
LACSA	International / A	(800) 400-8222
LAN	International / A	(866) 435-9526
Lufthansa	International / G	(800) 645-3880
Philippine Airlines	International / A	(800) 435-9725
Scandinavian / SAS	International / G	(800) 221-2350
Singapore Airlines	International / G	(800) 742-3333
Southwest	Terminal 1 / B	(800) 435-9792
Sun Country	International / G	(800) 359-6786
Swiss International Air Lines	International / G	(877) 359-7947
TACA	International / A	(800) 400-8222
United (Domestic)	Terminal 3 / F	(800) 864-8331
United (International)	International / G	(800) 538-2929
United Express	Terminal 3 / F	(800) 864-8331
US Airways	Terminal 1 / B	(800) 428-4322
Virgin America	Terminal 2 / D	(877) 359-8474
Virgin America (Mexico arrivals only)	International / A	(877) 359-8474
Virgin Atlantic	International / A	(800) 821-5438
WestJet	International / A	(888) 937-8538
XL Airways France	International / A	(877) 496-9889

Please note: VAT refunds are not available.



Discover the Bay Area from SFO

The Golden Gate Bridge, Fisherman's Wharf, Berkeley, Wine Country—just a few of the local attractions that are easy to reach from SFO. With rental car, train, bus and commuter rail service, many convenient transportation options are available to take you to exciting local destinations.



Public Transportation



AC Transit
www.actransit.org
510-891-4700



Amtrak
www.amtrak.com
800-872-7245



BART
www.bart.gov
650-992-2278



Caltrain
www.caltrain.com
800-660-4287



Golden Gate Transit
www.goldengatetransit.org
415-455-2000



Greyhound
www.greyhound.com
800-231-2222



SamTrans
www.samtrans.com
800-660-4287

Rental Car

Alamo
www.alamo.com
650-616-2400

Avis
www.avis.com
650-877-6780

Budget
www.budget.com
650-877-0998

Dollar
www.dollar.com
650-244-4131

Enterprise
www.enterprise.com
650-697-9200

Fox
www.foxrentacar.com
800-225-4369

Hertz
www.hertz.com
650-624-6600

National Car Rental
www.nationalcar.com
650-616-3000

Thrifty Car Rental
www.thrifty.com
877-283-0898

Airporters (privately operated scheduled bus services) provide service between SFO and many Bay Area cities.

Taxis are available 24 hours per day. Taxis are located outside each terminal on the Arrivals Level at the center island.

Shared-Ride Vans provide service between SFO and passenger-specified locations. Depending on the number of passengers, shared-ride vans may make multiple stops. While shared-ride vans are available on demand from 6 a.m. to 11 p.m., reservations are recommended after 11 p.m.

Pre-Arranged Vans provide service between SFO and passenger-specified locations in shared-ride vans. Depending on the number of passengers, pre-arranged vans may make multiple stops. Passengers must make reservations with the pre-arranged van service in advance of pick-up at SFO.

Limousines provide service throughout the Bay Area. Limousine service must be pre-arranged with the operator. Visit www.flysfo.com for a list of limousine operators permitted to serve SFO.

Transportation Options for Large Groups
All group travel should be planned well in advance. BART has many group travel options available. Visit www.bart.gov/tickets/sales/groupsales.asp. Groups using yellow school buses need to contact Landside Operations at least a week in advance to make arrangements for access. Any groups using a charter bus should confirm that the charter bus is permitted to operate at SFO.